



WD 01 000747 71347H 2 A**SNGLP

MR MASA AKI TAKASHIMA
Flat 15 Earlsfield House
Royal Quarter
Seven Kings Way
Kingston upon Thames Sur KT25BG
UNITED KINGDOM



American Express Services Europe Limited
Department 70,
1 John Street,
Brighton, BN88 1NH
United Kingdom
Tel : 0845 6042638
Fax: 01273 341701
americanexpress.co.uk/my account
10 November 2023

Our Reference Number: D-47626273
Transaction Amount: GBP 4032.00

Merchant Name: ASPECT CO UK CHESSINGTON LO
Transaction Date: 28 June 2023

Dear MR MASA AKI TAKASHIMA

We are writing to you with important information about the enquiry you filed with us from ASPECT CO UK CHESSINGTON LO.

Please know that we have already send your query to Section 75 team.

The relevant team will get in touch with you in next 5 business days and advise further course of action.

We value your relationship with American Express and assure you of our best services.

Login to our website to view your recent charges and payment history. You may also access "Your Disputes" by visiting: www.americanexpress.com/ManageMyDisputes. We're here to help: Have questions? Just log into your account online to chat with us ? we're here for you 24/7.

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Thank you for your Cardmembership.

Yours sincerely,

American Express Customer Care

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