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MR MASAAKI TAKASHIMA Flat 15 Earlsfield House Royal Quarter Seven Kings Way Kingston upon Thames Sur KT25BG UNITED KINGDOM American Express Services Europe Limited

Department 70, 1 John Street, Brighton, BN88 1NH United Kingdom Tel: 0845 6042638 Fax: 01273 341701

americanexpress.co.uk/my account

13 February 2024

Our Reference Number: D-47626273

Transaction Amount: GBP 4032.00

Merchant Name: ASPECT CO UK CHESSINGTON LO

Transaction Date: 28 June 2023

Dear MR MASAAKI TAKASHIMA

We?re writing to let you know we have received your inquiry about the charge at ASPECT CO UK CHESSINGTON LO.

Since you are a valued Card Member, we have credited your account with £893.87. You will see this credit adjustment on your upcoming statement.

As a result of this credit adjustment, you will also see a reversal of previously issued suspended amount as ?reversal suspension for disputed charge? on your upcoming statement.

We appreciate your loyalty to American Express and we are grateful for this opportunity to serve you.

Login to our website to view your recent charges and payment history. You may also access "Your Disputes" by visiting: www.americanexpress.com/ManageMyDisputes. We're here to help: Have questions? Just log into your account online to chat with us? we're here for you 24/7.

Ready to go paperless? Receive messages like this to your email by changing your preferences online under Account Management - Alerts & Preferences.

Thank you for your Cardmembership.

Yours sincerely,

American Express Customer Care